

# IT DEPOT

## IT DEPOT: The Most Comprehensive IT Hardware Solution

TOURtech's IT Depot is a one-stop shop for storing and managing IT hardware. We provide safe, secure storage for new and legacy equipment and create an inventory of all assets. When you need a new piece of hardware, we get plug and play equipment to you by the next day. We also configure new systems, perform equipment diagnostics, act as a distribution center and more.



## APPLICATIONS

We specialize in providing quick service and easy solutions to:

- Healthcare facilities
- Universities
- School districts
- Tech companies
- Retail
- Restaurants
- Insurance agencies
- Law firms
- Financial and banking institutions
- Businesses with remote work arrangements
- Organizations with multiple locations
- Tech companies needing distribution centers
- New business wanting pre-configured hardware
- Organizations requiring gear inventory and order shipments

## FEATURES & BENEFITS

We help you manage your hardware with ease:

- Safe, secure storage of your hardware
- Diagnostics of new and legacy assets
- Fast shipping of new and replacement hardware
- Pre-configuration of new systems
- Return merchandise authorization (RMA) management
- Inventory hardware and asset tagging



## IT DEPOT CASE STUDY:

### A Tale of Costly IT Hardware Mismanagement

IT staff at one of the world's largest concert promoters were focused on the company's core business—keeping the music venues up and running. They were not focused, however, on the company's large library of IT hardware, resulting in a disorganized system where equipment was stored in every nook and cranny of the various offices. No one knew if hardware was available and new equipment was regularly misplaced.

**Enter TOURtech's IT Depot.** We wrangled the equipment, stored it and created a streamlined management system. With our customized solution, field techs easily identified bad hardware, and we immediately shipped replacement units. We even dealt with the damaged part, evaluating it and sending it for repair, replacement or e-waste. And, no more needless equipment orders. We reported the company's inventory each month, so our client knew what was available at any given moment.



## PLUG AND PLAY HARDWARE

Pre-configured hardware shipped straight to your business



TOURtech

